

# QUALITY POLICY

Gavà, December 2017

**GARCIA FAURA, SL** is a company specializing in the development of facades and the manufacturing and installation of aluminum, iron, stainless steel and glass enclosures. Our goal is to produce products and services that completely fulfill the expectations of every customer, thus ensuring the long-term success of our business and recognition in the national and international markets as a result of our customer's high levels of satisfaction.

Because of this, we are establishing, declaring and committing to the following standards for quality:

- **The needs of our customers guide our work:**  
Our work is geared toward ensuring the quality of our products and the efficiency and effectiveness of our services in order to meet our customer's needs for quality, cost and turnaround.
- **Quality is our guarantee for the future:**  
Our company's stability in the market is ensured by generating an adequate level of profits and satisfying all of our customer's needs.
- **We offer and embody quality:**  
The commitment and awareness of our staff, via continuing training, guarantees the quality of our product and services.
- **Our suppliers and subcontractors are our partners:**  
Our solid, long-lasting relationships enable us to achieve a level of joint effort and creativity that provides our customers with the quality and services they need.
- **Continuous improvement is the starting point for our system:**  
We demand excellence in our processes, services, technical capacities and competitiveness, and continuously review our systems to achieve these goals.
- **Compliance with current laws:**  
We strictly adhere to and comply with legislation related to our business activities.
- **Our commitment to the environment:**  
Our organization's primary activities take the suitable management of waste as a starting point for making a positive contribution to society and respecting the environment.

JAVIER PAREDES  
Chief executive officer